

**LANCASTER COUNTY CHILDREN AND YOUTH AGENCY  
CITIZENS' ADVISORY COMMITTEE  
MINUTES**

August 17, 2020

**Board Members Present:** Mary Ann Gerber, D'Arcy Crocker, Shanon Solava, Cathy Ginder, Theresa Stauffer, Ellen Hurston, Brian Klugh, Crystal Martin, Angie Eichelberger, Angela Keen, Carrie Bair

**Staff Present:** Crystal Natan, Executive Director, Robin Boyer, Intake Director, Betsy Frame, Permanency Director, Kelley Zipp, Family Support Director, Amy Campbell, Quality Assurance Director, and Jenna Horita, Executive Secretary

**Community Present:** None

**Excused:** None

**Call to Order:** Board Chair Mary Ann Gerber called the meeting to order at 8:02 A.M. The meeting was held by Lifesize, a virtual platform, due to the COVID-19 restrictions of in-person gatherings.

**Approval of Board Minutes:** Shanon Solava made a motion that the minutes from the May 2020 Board meeting be accepted as presented. Cathy Ginder seconded. Motion passed.

**Old Business:**

- None

**New Business:**

- Introduction of new members: Carrie Bair, Angela Keen, and Crystal Martin

**Director's Report:**

- Executive Director, Crystal Natan discussed the Children and Youth office continuing to work mobile with an in-office rotation schedule. The Agency/ office is fully functional. Caseworkers are going out into the field to visit children and families. Court ordered parent/ child visits are occurring in the community and at the Agency. Safety protocols are in place for staff and visitors to the office.
- Crystal Natan discussed the challenges of mobile work and how CYA is consistently working to enhance those elements. Some of the challenges has been training and engaging new staff, building cohesiveness of teams, staff isolation etc.

- Crystal Natan stated report intake case numbers were down forty percent from April -June 2020, which is consistent across the state. The case numbers returned to normal in July. The Agency anticipates case reports will begin to increase again as school begin in the fall.
- Court is in session. They are using a hybrid model of a combine in-person and Lifesize participation. Hearings are in person for the legal team members, CYA caseworker, parents, and children age 12 and older. CYA Supervisor, resource/kinship parents, children under the age of 12, CASA, providers, and witnesses must participate by Lifesize.
- Crystal Natan reviewed the proposed Needs Based Budget for 21/22. It is expected that the Agency will not have and significant changes. Focus will continue to be enhancing community based, in-home programs to prevent placement and stabilize families and keep kids safe, and reducing the use of congregate care. The county child welfare budget for FY 20/21 was approved for the entire year fiscal year and not limited to 5 months as per the State Budget that was passed.

**Upcoming Events:** None

**Announcements:** None

**Public Comment:** None

Meeting was adjourned at 9:18 A.M.

**NEXT MEETING: November 16<sup>th</sup>, 2020**

**8:00-9:30 a.m.**

**at**

**Join the meeting: <https://call.lifesizecloud.com/6014008>**

Respectfully submitted,

Jenna Horita