

Press Release

February 16, 2009

Lancaster County Clerk of Courts Announces Webpage Improvements

LANCASTER COUNTY – Ryan P. Aument, Lancaster County Clerk of Courts, announced today that numerous improvements have been made to the Clerk of Courts Office webpage. “Making our webpage a more useful resource for the public and improving customer service through technology have been among my top priorities since taking office,” said Aument. “Government has a responsibility to take every opportunity to improve public access to information and quality of service. That is a responsibility our office takes very seriously.”

Improvements to the Clerk of Courts webpage include:

- Newly added Power Point presentation explaining the mission, objectives, budget and long-range plans for the office.
- Newly added Frequently Asked Question, or FAQ section.
- Newly modified Fee Schedule. Standard per page copy fees have been reduced from \$1.00 per page to \$0.25 per page.
- Newly added forms that can be downloaded.
- Newly added Customer Service Survey.
- Newly added criminal filing statistical data.
- Newly added Helpful Links section.

Aument encouraged visitors to continue to monitor the Clerk of Courts webpage, as more improvements are planned for 2009. The Clerk of Courts webpage can be found at www.co.lancaster.pa.us. Browsers should select Clerk of Courts at the county department drop down menu.

The Clerk of the Courts is an independent public official, established by the Pennsylvania Constitution, whose duties and responsibilities are set forth in the laws of the Commonwealth. The Clerk of the Courts is elected by County voters to a four-year term and is the custodian of the records for the criminal division of the Court of Common Pleas.

Each year the Lancaster County Clerk of Courts Office handles approximately 8,000 new criminal court records (adult, juvenile and summary). The office maintains a staff of 19 full time employees and 9 part time employees.

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